

Package Travel - General Terms and Conditions

1) Package Travel and Event Information: 2026 4Islands Epic

Travel Destination	4Islands Epic is a four-stage mountain bike race held on the following four Croatian islands in the Adriatic Sea: Krk, Cres, Unije and Lošinj, Croatia. Traveler can book the entry for the Event and other services, such as accommodation for her/his team and additional accommodation for a person who is not attending in the mountain bike cycling event (the "Supporter"), as a package travel, choosing from different categories of services as described in this document and detailed during the online registration process. Place of accommodation depends on the selection of the Traveler.
Itinerary and periods of stay	13.-19.04.2026., 6 nights
Event	The Event is a multi-day mountain bike race held from 13.-19.04.2026., containing five races (prologue + 4 stages). The following schedule of the Event is not confirmed as of today, and the stages and islands hereinafter may be changed or switched by the Organiser. Island Krk – Stage1 Island Krk- Stage 2 Islands Cres - Stage 3 Island Unije - Stage 4 – <i>timed trial</i> Island Lošinj - Stage 5 The confirmed stages will be published as soon as they are available.
Transport	The Organiser is not offering the transport from your place of residence to the country of the Travel Destination. Only the transport between the event locations during the event itself is included in the Package. The exact location for departure and arrival for these included transports will be communicated by the Organiser separately. The Traveler has the possibility to book additional transport from Zagreb airport to the first stage and from the last stage to Zagreb airport. For this service the traveler needs to pay an extra fee. Those can be booked during the online registration process under "Optional extras". The Organiser excludes any liability for transportation services and may not provide any alternative transportation, if the Traveler is not arriving in due time at the respective location for departure. Please inform the Organiser immediately if you ascertain any delay in arriving at the agreed departure location or if you are missing any information with regards to departure time or locations prior to your arrival at the airport or Travel Destination.
Accommodation	Traveller can choose from the following categories of accommodation during the registration process. Detailed description of the accommodation and included services to be found on the website:

	Hotel accommodation: town Baška (island Krk) and town Mali Lošinj (island Lošinj), all the logistics and transfers between islands are included in the entry package. Boat accommodation: all transfers during the race are included in the entry fee, boats are stopping at ferry ports at each island. Boat premium accommodation: all transfers during the race are included in the entry fee, boats are stopping at ferry ports at each island. The scope of services depends on the accommodation category the traveler chooses and is detailed for each category in the registration process. The standard of each accommodation package is a double/twin room. Upon availability it might be possible to upgrade it to a single occupancy for an extra surcharge.
Meal Plan	Hotel accommodation: breakfast and dinner at the hotel. Boat Standard accommodation: breakfast and dinner on the boat. * Boat Premium accommodation: breakfast and dinner on the boat. * Lunch: at the respective race venue during the race days for everyone with a race entry package. Hotel and Boat accommodation might not include any or all kind of drinks, especially during dinners. Traveler needs to pay for all drinks directly. The respective accommodation service provider will provide you with the information about the services and products included in your bookings upon request. *On boats any drinks, not included in the accommodation services, must be paid in cash.
Other Services	Services which are included in price: • 5 days of mountain biking on Croatia's ancient and world-class trails • 6 nights with half board (in hotels or on the boat depending on the booked package) • Pre-race test ride • Service stations and nutrition throughout the race route • Professional on course tech support • Daily post-stage recovery meal (5) • Daily bike wash • Safe overnight bike park in the race village • Finisher medal (for official finishers only) • Professional on course medical service • Transfers between all stages (includes ferries and buses) • Bike and luggage transports between all stages • Limited Edition CIOVITA 4Islands Rider Jersey Services which are not included in price, but can be booked for an extra fee:

	• Supporter Package (accommodation, meals, transportation; <i>Please note! Children must be also registered as a supporter, even if Organiser does not apply an additional fee for them. Not registered children will be excluded from any services, including transport and accommodation services.</i>) • Massage (Daily massage sessions: 25-30 minutes each, for 5 days) • Single room/cabin upgrade • Additional night pre-event • Transfer from Zagreb Airport to the first stage • Transfer from the last stage to Zagreb Airport • Park & Ride (Parking at the last stage of the Event and transfer to the first stage provided by Organiser) • Sportograf Photo Package • Absa Cape Epic Qualifications
Group Services	The event registration requires the registration of two race participants who are participating as a team in the Event. The race itself will consist of several teams competing against each other during the Event. Race instructions, award ceremonies and other services will be provided to all participants at once. Lunch to be served to the full group of participants.
Service Languages	Croatian and English.
Suitability for persons with reduced mobility	No.
Organiser Contact Details:	IRONMAN Croatia d.o.o. Ulica Franje Petračića 4, 10000 Zagreb, Croatia (referred herein as "Organiser") Email: 4islandsmtb@epic-series.com Phone: +385 1 2280 227
Package Travel Price:	The Package Travel Price depends on the selection of services by the Traveler. The following is a list of the prices for the respective services and accommodation categories: Hotel Early Bird: 3,750.00 Euro – 23rd of June 2025 – 25th of June 2025* Tier 1: 3,900.00 Euro – 25th of June 2025 – 14th of September 2025 Tier 2: 4,050.00 Euro – 15th of September 2025 – 14th of December 2025 Tier 3: 4,200.00 Euro – 15th of December 2025- 12th of March 2026 Boat accommodation Early Bird: 4,500.00 Euro – 23rd of June 2025 – 25th of June 2025* Tier 1: 4,650.00 Euro – 25th of June 2025 – 14th of September 2025 Tier 2: 4,825.00 Euro – 15th of September 2025 – 14th of December 2025 Tier 3: 5,000.00 Euro – 15th of December 2025- 12th of March 2026 Boat Premium accommodation Early Bird: 5,850.00 Euro – 23rd of June 2025 – 25th of June 2025* Tier 1: 6,000.00 Euro – 25th of June 2025 – 14th of September 2025

	Tier 2: 6,150.00 Euro – 15th of September 2025 – 14th of December 2025 Tier 3: 6,300.00 Euro – 15th of December 2025- 12th of March 2026 Prices are only with regards to the services listed in this information sheet. Further costs for additional services not included in this document may arise depending on the booking arrangements of the Traveler. *The Early Bird entries are limited. If the capacity is reached before 25th of June, the price will automatically jump into Tier 1.
Payment Terms:	The payment is only possible by credit card and the payment is due at the end of the online registration process. For registrations until 14 th of September 2025 it is possible to choose the payment plan option and make the payment of the travel package in three instalments.
Minimum Number of Participants:	The minimum number is 180 participants/90 Teams.
Visa Information:	In the following link from the Croatian embassy you can find all the information about what you need to travel to Croatia: Visa Information
Termination Right:	The Traveler may terminate the contract at any time before the start of the package in return for payment of an appropriate termination fee, which are stipulated in the Withdrawal form of the O.
Insurance:	There is no mandatory insurance required. Traveler is advised to seek appropriate travel, accident or other insurance coverage.

Further Information about your rights under Directive (EU) 2015/2302:	Following rights are certain rights with respect to the package travel contract you are about to enter. Detailed description of such rights are enclosed in the Package Travel Conditions provided to you during the registration process for each package travel: 1. There is always at least one trader who is liable for the proper performance of all the travel services included in the contract. 2. Travellers may transfer the Package to another person, on reasonable notice and possibly subject to additional costs, see the Withdrawal Conditions for more information (link).
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| | <p>3. The price of the Package may only be increased if specific costs rise (for instance, fuel prices) and if expressly provided for in the contract, and in any event not later than 20 days before the start of the Package. If the price increase exceeds 8 % of the price of the Package, the Traveller may terminate the contract. If the Organiser reserves the right to a price increase, the Traveller has a right to a price reduction if there is a decrease in the relevant costs.</p> <p>4. Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the Package, other than the price, are changed significantly. If before the start of the Package the trader responsible for the Package cancels the Package, Travellers are entitled to a refund and compensation where appropriate.</p> <p>5. Travellers may terminate the contract without paying any termination fee before the start of the Package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the Package.</p> <p>6. Additionally, Travellers may at any time before the start of the Package terminate the contract in return for an appropriate and justifiable termination fee.</p> <p>7. If, after the start of the Package, significant elements of the Package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the Traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the Package and the Organiser fails to remedy the problem.</p> <p>8. Travellers are also entitled to a price reduction and/or compensation for damages where the travel services are not performed or are improperly performed.</p> <p>9. The Organiser has to provide assistance if the Traveller is in difficulty.</p> <p>10. If the Organiser or, in some Member States, the retailer becomes insolvent, payments will be refunded. If the Organiser or, where</p> |
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	applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the Travelers is secured. Organiser has taken out insolvency protection by Generali osiguranje d.d. Travelers may contact Organiser or, where applicable, the competent authority Ministry of Tourism of the Republic of Croatia, Prisavlje 14, 10 000 Zagreb, e-mail: pravni@mint.hr, tel: + 385 1 6169 222 if services are denied because of Organiser`s insolvency.
Link to (EU) 2015/2302 national law.	Directive (EU) 2015/2302 as transposed into national law (hyperlink) http://data.europa.eu/eli/dir/2015/2302/oj (click on "National transposition" on the left side of the page)